

From Angelo 4:23 am 9/30/2022

Kathy word this however you want. Tell everyone that cars are destroyed carports are destroyed most of the landscaping is gone every condo in first floor including social room is 100 percent destroyed and some on the second floor. No pool tiki hut, no pool, no pool bathrooms, no office, no sea wall, roofs have been ripped off , no power no internet no plumbing. It's pretty much destroyed.

Angelo J. Riccobono

From Sandcastle 11:34 am

Dear Sandarac Owners

Unfortunately, there was devastating damage to Sandarac from Hurricane Ian. All vehicles that were parked on site, were submerged and lost. The severity of unfathomable damage includes all fencing, railing, plumbing, carports, electrical, etc. All first-floor units were also fully submerged, leaving nothing salvageable. The roof was also taken off the 01 and 02 stack. There is currently no electricity, plumbing, internet, and in some cases cellular service.

The association has contracted with Wright Way Emergency Services who does have an ERP (emergency response plan) in place. Their teams are currently getting set up. However, access to FMB is limited. Wright Way does have generators and equipment to deploy once they do have access.

We will try to keep you informed as much as possible throughout this devastating time.

Ken Abel- CAM

From Sandcastle 4:45 pm

Hello community members,

The effects of Hurricane Ian have been devastating for the people of Southwest Florida. Sandcastle Community Management is here for you and all those affected by the storm. As a member of the greater Associa portfolio, our local Sandcastle teams and the communities we serve are being supported by individuals and departments across Associa. We're always focused on serving your community with the care, reliability, and professionalism you expect from us—especially in times like these.

Currently, we are performing the following tasks:

- Assessing electric connectivity in all affected areas.
- Working to secure an internet connection for our local team.
- Redirecting and monitoring incoming calls for assistance.
- Beginning initial property inspections in areas that are accessible.

Please be patient as we recover from the effects of hurricane Ian. Most parts of Florida are without power, water, and cell service at this time. We will provide continued updates as soon as we are able.

In the meantime, if you have experienced individual unit flood damage, please contact your insurance company as soon as possible to assess the damage. Please know we do not have updates on individual units and trying to attain information on unit status bogs down our customer service lines.

Please know we are working with your Board of Directors for any necessary insurance claims for the common areas that we manage, please have your homewatch or neighbor check on your unit if you are not able to. We are not able to respond to individual requests for updates on power, internet, or water at this time. We will update the community as a whole once we have updates on your community.

Lastly, *Associa Cares*, our charitable affiliate, has earmarked \$100,000 to assist local families in need, whether they live in a community we manage or not. For more information about Associa Cares, visit associacares.org.

We appreciate your patience at this time and will respond to emails as soon as we can. Thank you,

Sandcastle Community Management
An Associa Company
239.596.7200

From Kathy McConnell 7:32 pm

Hi Everyone

Many of you had questions today – none of which I can answer, but I have been getting some information today that I wanted to share. Again, some is from Building B, but you might find an answer to a question you have.

Firstly, my thoughts during this time of feeling helpless.

What can we be doing now!

1. Pray for those who have lost loved ones.
2. Pray for those who are missing.
3. Pray for those who have lost everything.
4. **Start to gather some of your photos from you unit so you are reminded of furnishings and keep them in a folder (digital if possible).** The photos will also help you remember what you have in each room.
5. I am attaching a Spreadsheet to list your furnishings. Even though we do not know our losses, we should keep one of these all the time and having it ready for insurance claims will be helpful and may speed up the process. I am attaching a spreadsheet for this task in Excel format. I will also put on the Website <https://thesandarac.com> and have one created in Google Docs. The State of Florida CFO, Jimmy Patronis talked to Vikki's O'Neills daughter today. She worked on his campaign. His thoughts:

He said content insurance is the most important process right now. Association can apply for assistance through SBA. Individuals are all encouraged to apply through FEMA. I will link that below. As I mentioned before, the more detailed your contents information is, the higher the payout. FEMA link when the time is appropriate https://www.disasterassistance.gov/?fbclid=IwAR2LfMtAWE_V10tmAS0vvRRSN7fc11cG79mvSTa1XR7SfPnHJpdolTtfmHk

6. Vikki O'Neill from B called to see if anyone likes this idea: Form Committees of Owners in different areas of expertise. Work with B committee through Zoom meetings to locate Air Conditioners and contractors, Plumbing Contractors, Electrical Contractors, etc.. Have meetings with your committees to plan strategies and try to get in the Queue early. That is a Board decision, not mine. I am only relaying the idea. 3 of the 5 Board members are in FL with no access, so that leaves Kelly and Kim to follow up with the idea. Her number is 863 698-5494. This is too overwhelming for a Board to try to do at the same time that everyone is looking for these people to perform services.

7. Stay in touch with the FMB Sheriff's office Website, Wink News, Beach Talk Radio on Facebook, or Owners at the Sandarac on Facebook. Search for info that is factual and not hearsay. I will try to post new things on the Sandarac Website as well.
8. Don't try to come on property until we hear that it is safe to do so.
9. I have stopped looking at pictures. It is doing nothing for me but depressing me and killing my spirit. We have seen what we need to see.
10. Do something very kind for someone every day in the coming weeks. Helping someone else with their pain can help a bit with your own healing through this tragic loss. Volunteer in an area locally such as a food pantry. I can tell you, right now the need is unreal.
11. Reflect on the wonderful memories we have made there with our families and friends and know that we will have those once again.

The rest is just information and links that you might find helpful.

Thinking of all of you. We are in this together, and we will help each other get through it.

Blessings

Kathy

Please remember I am not a Board Member. I am just trying to help with communication from Angelo and pertinent information through the website and emails.

This was Posted By News 2

**FOR ANYONE LOOKING TO VOLUNTEER IN THE RECOVERY EFFORTS
– VOLUNTEERFLORIDA.ORG**

09/30 - 12:50pm update.

From Terry Neal Building B to Owners

We are in contact with our Brown & Brown Insurance agent and discussing our Wrightway Emergency Services contract.

Here are some of Lauren's comments I am getting in spotty texts.

Her personal situation: Her apartment on the island is gone. She has nothing left. Can't locate her car. her parents' home is lost as well. They are holed up at the Sandarac, with no office files, TV, Computer, and sketchy cell service at best. She is doing her best to help people on our site. She wants to thank everyone offering help.

Sandarac II: Most importantly, everyone at the Sandarac II is safe for now. Once the island opens up, I would not recommend anyone plan on arriving without clearing it first. We don't want to see people coming before our building and property is declared safe. We'll have learn as we go.

- Office is washed out – walls missing.
- Files are in the courtyard scattered.

- We have no water – no power, sewers are backing up.
- Our submerged electrical services make it difficult to understand if water pumps and power will be restored properly.
- Need roof tarps
- Bodies are being found on the island.

We don't know exactly what "checking units" looks like yet, there is still a lot of risk with debris, and entering units. Lauren will do the best she can. Not much can be done constructively now - it's survival mode.

Authorities are encouraging people to leave the Island first chance they get. The 7 eleven and Publix are gathering locations for evacuation from the south end of the island. Check out <https://nbc-2.com/> for more information.

Caution: We need determination of Sandarac II structural integrity, which is in the hands of our emergency response partners, Wrightway Services. Timing is unknown. No one should enter the condo's until that is determined.

My own sad reality - It's frustrating for all of us to want to help, but that is not the reality on the ground right now. It's a war zone. Lauren needs our support and understanding.